



Coastal Storm Planning

**Peak coastal storm season in NYC is from August through October every year.
Make a plan to keep you and your family safe!**

When would I evacuate?

- If necessary, the City would issue an Evacuation Recommendation or Evacuation Order for your hurricane zone.
- If this order is issued, evacuate as soon as possible (before elevators and public transportation are shut down).

Why should I evacuate?

- If you don't evacuate, you are putting your life and your family in danger.
- Emergency teams may be delayed in reaching you if you need help.
- Services to your building may be impacted, including water, power, phone service, internet service, and elevators.
- Some NYCHA buildings may be equipped with flood-mitigation protections, but these are not life-saving and are only designed to protect the building's infrastructure from flooding so you can return home faster. To keep your family safe from the storm, you will still need to evacuate.

How can I find out where to go and what to do if I need assistance evacuating?

- Stay with family or friends outside the evacuation zones if possible, or go to an evacuation center.
- To determine if you live in a hurricane evacuation zone, get directions to your nearest evacuation center, or request assistance with evacuating, visit nyc.gov/knowyourzone or call 311.

Are evacuation centers accessible?

- All evacuation centers include accessible facilities and accommodations.
- Once you arrive at an evacuation center, you may be sent to an accessible shelter or special medical needs shelter for your required accommodations.

Can I take my service animal or pet to the City's evacuation centers?

- Yes. Make sure your pet has proper identification and a pet Go Bag that includes a travel carrier/ crate, leash, copies of vaccinations/health records, food, and any necessary medication.
- Service animals are always allowed on MTA subways, buses, and trains. When an evacuation order is issued, pets too large for carriers are allowed provided they are muzzled and controlled on a sturdy leash no longer than four feet.

**HAVE A GO BAG READY FOR EACH FAMILY MEMBER
AND PET BEFORE EMERGENCIES HAPPEN!**

**For additional information on how to be prepared for any emergency, visit
on.nyc.gov/get-prepared**

A translation of this document is available in your Property Management Office.
La traducción de este documento está disponible en su Oficina de Administración de Propiedades.
您所居住住宅區物業管理處辦公室提供本文件的譯本。
您所居住住宅區物業管理處辦公室提供本文件的譯本。
Перевод этого документа находится в Офисе управления вашего жилищного комплекса.